TRAINING

HIGH QUALITY TRAINING FOR YOUR ENTIRE ORGANIZATION

BUSINESS AGILITY
ENABLED BY THE KANBAN METHOD

TEAM MEMBERS

You'll be surprised how much hidden work your team has!

Team Kanban unhides it, gets it organized, and helps your team get it finished with quality and pride of workmanship.

MANAGERS

Learn the Kanban Method and the concepts of flow, pull, and collaborative improvement.

Learn how to improve agility by managing commitment and feedback loops.

EXECUTIVES

Delivery of strategic goals depends on fast coordination across your enterprise.

Combining visibility, focus, and data-driven decisions, learn a complete management system that takes business agility to another level.

ACCREDITED BY LEAN KANBAN UNIVERSITY

SquirrelNorth is Canada's largest team of Kanban experts and trainers.

FOR MORE INFORMATION AND OUR PUBLIC CLASS SCHEDULE: squirrelnorth.com/services
TO LEARN MORE OR TO SCHEDULE A PRIVATE CLASS: info@squirrelnorth.com

SQUIRRELNORTH

"How can we improve collaboration?"

"How can we see what we are working on?"

"How can we limit the amount of multi tasking?"

TEAM AGILITY
ENABLED BY THE KANBAN METHOD

TEAM KANBAN PRACTITIONER

You'll be surprised how much hidden work your team has! Team Kanban unhides it, gets it organized, relieves people from overburdening, and helps your team get it finished with quality and pride of workmanship. The 1-day Team Kanban Practitioner (TKP) class teaches you that.

What Will You Learn?

- Basic Kanban concepts: visual board, work-in-process (WIP), team metrics
- Kanban's core practices
- How to improve transparency, collaboration, and balance
- Key Team Kanban board design patterns and how to choose the right one for your team
- How to apply WIP limits and deal with work of varying urgency
- How to conduct Kanban-style standup meetings
- How to effectively commit to new work
- What your company may need to do beyond Team-level Kanban

We teach the class with many interactive exercises, games, and simulations. We design actual Team Kanban boards in the class. You can take these designs to your office after the class.

Individuals who complete this course are awarded the Team Kanban Practitioner (TKP) credential by Lean Kanban University.

Learn more here: squirrelnorth.com/team-kanban-practitioner

"How do I deal with delays?"

"I need to improve my relationship with my customers!"

"How can I organize for Agility?"

"I want to be able to predictably meet my commitments"

PRODUCT & SERVICE AGILITY
ENABLED BY THE KANBAN METHOD

KANBAN SYSTEMS DESIGN (KMP I)

Learn the Kanban Method and the concepts of flow, pull, and collaborative improvement. The class includes a Kanban simulation as well as interactive exercises to design an actual Kanban system.

What Will You Learn?
- Understanding the Kanban method, principles, and practices
- Apply Systems Thinking to design and introduce a tailored Kanban system in your unique work environment
- Design a Kanban system to improve customer-focused service delivery to make a difference in your business

This 2-day class consists of a variety of reviewed concepts, interactive exercises, and simulations.

Learn more here: squirrelnorth.com/kmp-i

KANBAN MANAGEMENT PROFESSIONAL (KMP II)

Kanban Management Professional (KMP II) is a 2-day training class intended to build on the experiences encountered after taking KMP I.

In this class, you learn how to use the full Kanban method beyond designing and introducing Kanban systems, how to get to pull at the enterprise scale, how to implement organizational feedback loops with Kanban cadences, and various practical approaches to improvement.

Individuals who complete KMP I & KMP II are awarded the **Kanban Management Professional (KMP)** credential by Lean Kanban University.

Learn more here: squirrelnorth.com/kmp-ii

KANBAN MANAGEMENT PROFESSIONAL

ACCREDITED BY LEAN KANBAN UNIVERSITY

LEAN KANBAN UNIVERSITY · CERTIFIED KANBAN TRAINING

SQUIRRELNORTH
CONSULTING | COACHING | TRAINING

squirrelnorth.com   info@squirrelnorth.com
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"I need to align the whole organization around our strategy?"

"How does my business navigate an increasingly volatile market?"

"How can our services better sense and respond to market changes?"

"I want this company to be built to last."

BUSINESS AGILITY
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ENTERPRISE SERVICES PLANNING

Enterprise Services Planning (ESP) is a set of tools that leaders of 21st Century knowledge-work enterprises can apply to their strategic and capacity planning. ESP is often described as the equivalent of MRP for a professional services business. These type of businesses perform largely invisible work, and deliver mostly intangible products and services to customers.

With increased exposer to VUCA (the conditions of volatility, uncertainty, complexity and ambiguity) it is often futile, under such condition, to plan specific results, deliverables, and milestones. The VUCA reality quickly tosses such plans out the window.

Does this sound like your enterprise? ESP can help! What you can do is: plan the capacity of your services to sense, respond, and deliver the right levels of service that meet your customers' purpose. You can plan the mechanisms of feedback to keep your network of services balanced and capable to execute your strategy. You can plan to avoid risks your enterprise can't take and to manage the risks it chooses to take. That's what we mean by "planning".

This course is divided into 5 one day modules configured into 3 tracks:

- Executive Track – 2 Days
- Product Manager Track – 3.5 Days
- Expert Track – 5 Days

Enterprise Services Planning

Learn more here:
squirrelnorth.com/esp